

Privacy Statement

Your privacy is of the utmost importance to the Federal Agency for Medicines and Health Products (FAMHP). This privacy statement provides information about the protection of your personal data by the FAMHP, your rights and how to exercise them.

All personal data (i.e. any data relating to an identified or identifiable natural person) that you entrust to the FAMHP will be handled with due care. This means that all processing of personal data is carried out in accordance with [Regulation \(EU\) 2016/679 of the European Parliament and of the Council of 27 April 2016](#) on the protection of natural persons with regard to the processing of personal data and on the free movement of such data.

In accordance with the provisions of the General Data Protection Regulation (GDPR), you are entitled to receive clear information about the processing of your personal data.

1 Why and on what basis does the FAMHP process your personal data?

1.1 For pharmacists of pharmacies open to the public and veterinarians-depot owners.

1.1.1 Purpose 1: Access to the VAMREG application

Your personal data are processed to identify and authenticate you when you log in to the FAMHP web portal. Via the web portal, pharmacists at pharmacies open to the public or veterinarians-depot owners can quickly and easily register data related to the purchase and sale of antimicrobials for use in animals within your public pharmacy or depot.

When logging in to the web portal, personal data is processed based on the consent you provided to the FAMHP.

1.1.2. Purpose 2: Use of the VAMREG application

The FAMHP processes your data for the Veterinary AntiMicrobials Register (VAMREG).

This application was created within the framework of the FAMHP's mandate, as established in the [Regulation \(EU\) 2019/6 of the European Parliament and of the Council of 11 December 2018 on veterinary medicinal products and repealing Directive 2001/82/EC](#) (article 57: collection of data relating to antimicrobial medicinal products used in animals).

Further details of the European requirements can be found in:

- [the Commission Delegated Regulation \(EU\) 2021/578 of 29 January 2021](#) supplementing Regulation (EU) 2019/6 of the European Parliament and of the Council with regard to requirements for the collection of data on the volume of sales and on the use of antimicrobial medicinal products in animals;
- [the Commission Implementing Regulation \(EU\) 2022/209 of 16 February 2022](#) establishing the format of the data to be collected and reported in order to determine the volume of sales and the use of antimicrobial medicinal products in animals in accordance with Regulation (EU) 2019/6 of the European Parliament and of the Council.

The legal basis at the national level can be found in:

- [the Law of 5 May 2022 on medicinal products for veterinary use](#) (Article 23 and Article 23/1 to 23/9);
- [the Royal Decree of 21 July 2016](#) on the conditions for the use of medicinal products by veterinarians and those responsible for animals (Article 70/1 to 70/5);
- [the Royal Decree of 21 January 2009](#) laying down instructions for pharmacists (Article 46/1).

2 What personal data does the FAMHP process?

2.1 Purpose 1: For access to the VAMREG application

For pharmacists of pharmacies open to the public

The following data are processed when logging in:

- your pharmacist identification information and your national registration number. These data are delivered to the FAMHP via [eHealth](#);

- the e-mail address you provided for accessing the inspections and email addresses management module, the risk form and transactions involving narcotics and psychotropics.

Your national registration number is requested to access the FAMHP web portal. This allows us to identify you as the pharmacist of a public pharmacy. These data are retrieved via [eHealth](#).

Using eHealth/CSAM/eID ITSME authentication, we acquire the following user data:

- first name;
- surname;
- e-mail address (used as contact address);
- identity card number (national identification number, NISS);
- preferred language;
- organisation (name of pharmacy as shown in the land register).

For veterinarians-depot owners

The following data are processed when logging in:

- the e-mail address you provided for inspections and which is linked to your depot number.

Personal data processed by the FAMHP: username/password

Using email-based authentication, we acquire the following user data:

- first name;
- surname;
- e-mail address (used for initial registration, sending temporary password);
- organisation (name of depot veterinarian registered in the Platovet project).

2.2 Purpose 2: Use of the VAMREG application

For pharmacists of pharmacies open to the public

In the context of data collection through VAMREG in accordance with article 57(1) of Regulation 2019/6 and the delegated and implementing acts, the following categories of personal data of the pharmacist are processed in an automated database:

IAM portal authentication ensures application access and shares all information with the application.

- Identity information, including the national register number.
- Contact details.
- Pharmacy identification information.

This includes:

- first name;
- surname;
- address of the public pharmacy;
- country;
- telephone number;
- e-mail address;
- VAT number;
- company number or CBE number;
- declarant ID or organisation ID (only this identification is used for reporting).

These personal data are stored and processed for the following purposes:

- **to ensure the traceability** of the actions carried out by the authenticated persons;
- **to collect and process** important data on the sale and use of antimicrobials for animals in Belgium, according to the rules set forth in Regulation 2019/6;
- **to verify data accuracy** and, if necessary, contact the pharmacist of a public pharmacy or other responsible parties to have corrections made.

Within VAMREG, the following non-personal data about the sales volumes and use of antimicrobial medicinal products in animals are requested:

- purchase volume of antimicrobial medicinal products for veterinary use;
- sales volume of antimicrobial medicinal products for use in animals;

- animal species.

These non-personal data are stored and processed for the following purposes:

- **to send aggregated data** to the European Commission on how much of these medicinal products are purchased and used, broken down by animal species, as determined by the King.

For veterinarians-depot owners

In the context of data collection through VAMREG in accordance with article 57(1) of Regulation 2019/6 and the delegated and implementing acts, the following categories of personal data of the veterinarian-depot owner are processed in an automated database:

- identity information, including the national register number;
- contact details;
- identification data of the depot (only this identification is used for reporting).

This includes:

- first name;
- surname;
- the depot's address;
- country;
- telephone number;
- e-mail address;
- the national register number (only when ITSME is used);
- VAT number;
- company number.

These personal data are stored and processed for the following purposes:

- **to track** the actions people carry out in the applications so that everything remains easily traceable;
- **to collect and process** important data on the sale and use of antimicrobials for animals in Belgium, according to the rules set forth in Regulation 2019/6;
- **to check data accuracy** and, if necessary, contact the veterinarian-depot owner to have corrections made.

Within VAMREG, the following non-personal data about the sales volumes and use of antimicrobial medicinal products in animals are requested:

- purchase volume of antimicrobial medicinal products for veterinary use;
- sales volume of antimicrobial medicinal products for use in animals; the animal species.

These non-personal data are stored and processed for the following purposes:

- **to send aggregated data** to the European Commission on how much of these medicinal products are purchased and used, broken down by animal species.

2.3 In all cases

The FAMHP uses small files (cookies) that are installed on the hard drive of the computer of the web application users and that save various user preferences, such as language of choice.

- This is done to improve the usability of the web application.

3 How long will your personal data be retained?

Art. 23/7. § 1. Data relating to the processing referred to in article 23/1 shall be retained for the following periods:

1° Processed data relating to veterinarians shall be retained for a period not exceeding 10 consecutive years after registration;

2° Processed data relating to pharmacists shall be retained for a period not exceeding 10 consecutive years after registration;

3° Processed data relating to persons responsible for food-producing animals shall be retained for a period not exceeding 10 consecutive years after registration;

§ 2 Technical logs, authentication data and connection trails are retained for up to five years.

§ 3 The data shall be erased or anonymised after the expiration of the period referred to in paragraphs 1 and 2, unless they must be retained for scientific or statistical research or for use in legal proceedings to establish, exercise or defend a right.

§ 4 The FAMHP shall adopt internal regulations that are submitted to the Data Protection Officer for advice, which specify the procedures for deleting or anonymising data after the expiration of time limits.

4 With whom does the FAMHP share your personal data?

Personal data is shared with the technical service provider that hosts the website and helps develop and maintain the application's functionalities.

The FAMHP does not otherwise share personal data with other parties.

5 What are your rights and how can you exercise them?

You have the following rights.

- **Inspection:** you can obtain information about the processing of your personal data and a copy thereof.
- **Rectification:** if you believe that your personal data are incorrect or incomplete, you may request that the personal data concerned be corrected.
- **Deletion:** you can request that your personal data be deleted.
- **Objection:** you can object to the processing of your personal data.
- **Limitation:** you can request that the processing of your personal data be limited.

If you wish to exercise any of these rights or if you have any questions about the FAMHP's processing of your personal data, please contact the FAMHP's Data Protection Officer at dpo@fagg-afmps.be or at the following address:

Federal Agency for Medicines and Health Products – FAMHP
For the attention of the Data Protection Officer
Avenue Galilée 5/03
1210 BRUSSELS

You must include a scan/copy of your identity card so that the FAMHP can identify you.

Your request will be processed within 30 calendar days. In exceptional cases, this period may be extended by 60 days.

If you believe that the FAMHP has not processed your personal data in accordance with applicable law, you have the right to lodge a complaint with the Data Protection Authority:

Data Protection Authority

Rue de la Presse 35
1000 BRUSSELS
contact@apd-gba.be